

APPENDIX B.2. LIST OF SERVICE PROVIDER INTERVIEWEES

AGENCY	INTERVIEWED STAFF
Center for Healthy Aging	Nicole Kaplan, Vice President, Programs and Services
	Donna Naglich, Clinical Coordinator, Field Capable Clinical Services
Heritage Clinic	Cynthia Jackson, PhD, CEO
	Hannah Cohen, Consultant
JWCH	Alvaro Ballesteros, MBA, Chief Executive Officer
Long Beach Bureau of Human/Social Services	Corinne Schneider, Bureau Manager; Human/Social Services
Los Angeles City Department of Aging	Laura Trejo, General Manager
Los Angeles County Department of Community and Senior Services	Cynthia Banks, Director
	Vera Castillo, Director, Intergovernmental Relations
Los Angeles County Department of Mental Health	Darlesh K. Horn, MPP, Mental Health Services Coordinator, Countywide Older Adult Programs Administration
	Danny Redmond, R.N. M.S. Registered Nurse, G.E.N.E.S.I.S. Program
Los Angeles County Department of Public Social Services	Charles Palmer, HSA II, IHSS Program Specialist, Adult Services Division
	Lanora Pook, HSA I, IHSS Program Specialist, Adult Services Division
OPCC	John Maceri, Executive Director
Pacific Clinics	Faye Ashby, Corporate Director, Older Adult Services ¹
St. Joseph Center	Rhonda Meister, Executive Director
	Judy Alexander, Associate Director
Telecare	Ann Christen, Director of Corporate Planning
	Marcelo Cavalheiro, Administrator
U. S. Department of Veterans Affairs	Bill Daniels, Chief, Community Care; Director, Comprehensive Homeless Center; VISN22 Homeless Coordinator
	Betty Zamost, Deputy Director

¹ Faye Ashby was not interviewed, but completed and submitted the questionnaire that was used in the interviews.